

Senior Technical Product Manager

Job description:

ACME Technologies (www.acmeticketing.com) is a full-service SaaS solution for the \$60 billion 'recurring events' market in the local activities industry. Customers include museums, zoos, libraries, aquariums, wineries, historic properties, natural attractions, and other destinations where general admissions and program event tickets are sold.

The Senior Technical Product Manager position is a high impact position to the company in building the most innovative robust visitation platform solution for cultural institutions, museums, attractions and more. Not only does Acme provide a wide array of features for clients, but also serves as an underlying platform that can power their business in a number of ways beyond the Acme applications. You will be leading your team to build mission critical products, such as those that integrate the Acme platform with various applications that are standard across many clients: CRM systems, general ledger systems, custom websites, and more.

There is never a shortage of interesting problems to solve, interesting people to meet, and product complexities to master.

Responsibilities:

- Create platform product roadmap; conceptualize, define and prioritize features based on market opportunities and client needs to meet company goals
- Determine clients' needs by iterating with clients and internal stakeholders on product requirements and manage client expectations
- Lead the definition, execution, and roll-out of features - in collaboration with other product managers, designers, and engineers
- Develop detailed business requirements
- Lead agile product development, including backlog grooming and prioritization
- Establish time schedules with engineering and client services
- Introduce new features by developing time-integrated plans with sales, client services, and development
- Understand the competitive landscape

Qualifications:

- 5+ years software product management experience
- An undergraduate degree in Computer Science (or the equivalent), or professional work experience as a software engineer
- Previous experience with APIs - either on the product side or engineering side
- Entrepreneurial spirit – self-driven and curious with a passion for solving problems
- Strategic thinker and highly analytical

- Ability to dive deep while also keeping perspective on the big picture goals
- Excellent verbal and written communication skills
- Excellent attention to detail and highly organized

Preferred Qualifications:

- Experience with any of the following: Enterprise SaaS, Mobile, Point of Sale, Financial Transaction Systems
- Experience with various BI tools/reporting systems (Looker, IBM Cognos)
- Prior experience at a startup
- Experience with ticketing, donations/giving, CRM

If this sounds exciting to you and matches your background, we would love to hear from you! Please contact jobs@acmeticketing.com to apply, and include your resume.